



A SAFE EVENT: OUR MISSION: SATISFACTION AND GUEST SECURITY

SPACE FOR EACH GUEST INCREASED

A special safety procedure will be created within the areas intended for Meetings, Conferences and Meetings as well as in the common areas to allow guests to maintain a correct interpersonal distance of at least 1m at all times, even during access and exit from the event itself. This will be done through poles, path marking tapes, cords, dedicated signs. With the aim of guaranteeing even more secure social distancing, we have exploited the large spaces of the Resort.

STUDY OF THE FEASIBILITY OF THE EVENT

Before the event, our Event Planner will be at your complete disposal to provide valid support for the safe realization of the event. A check list of the key points necessary to guarantee a safe and successful event will be shared together.

AN ALWAYS DUE AND GUARANTEED SANITATION

Thanks to the sanitizing cleaning of the rooms with particular attention to the nerve points such as, but not limited to, the telephone keypad, remote control, elevator buttons, handles with medical-surgical products based on at least 70% alcohol-based alcohol and with hypochlorite-based products of sodium. Gel dispensing points are located in several points of the Resort. A seal of guarantee certifying that the last sanitization took place before the arrival of the guests will be placed before the start of the event

DIGITALISATION

To minimize contact with any type of material with online menus, contactless payment systems, online check-in for all our direct bookings as well as the abolition of any paper communication during the event. Menus with QR Code can be created to be placed on the tables or event programs with totems.



RESTAURANT SERVICES

In case of request from the Event Planner in place of the classic buffets, Chef's tables with Show Kitchen protected by spacer screens can be created. No guest will come into contact with the food that will be delivered directly by the Chefs

FIXED PLACE

Fixed places will be created for each participant in order to avoid the promiscuity of the spaces, signs will be placed to remind the cardinal principles of safety to be respected during the events

WARDROBE

A wardrobe will be made avoiding that objects and guests' clothes come into contact with each other, for these will be used single-use clothes covers and protective bags, 70% alcohol gel will be placed in several parts of the event with appropriate signs illustrative of its correct use

TECHNICAL EQUIPMENT AND PODIUM POSITIONING

The podium will be positioned at a great distance from each person present both on the stage and from the first row and also for the speakers a space of 2 m will be guaranteed in order to allow him to speak in complete safety. There will be an employee of the Resort who will also disinfect the microphones, mics, remote controls, keyboards etc. during the event. that need to be used by multiple people simultaneously. Each room has the ability to connect remotely to limit the number of participants to the indispensable number. All rooms will be aired continuously and constantly even during the break intervals of the event.

STAFF TRAINING

Will always be available to help you live your event in the most serene and safe way possible. All staff are measured the temperature before entering the Resort, a special register is drawn up with all the sanitization procedures carried out during the day, all the spaces of the Resort intended for the exclusive use of the Resort Team are sanitized several times during the day. In the spaces occupied by Team Members who work "behind the scenes" we are increasing the frequency of cleaning, focusing in particular on the areas at risk because they are most used, such as the access area for staff, changing rooms, laundry, offices and offices. The uniforms used during the day are washed at each end of the shift and used exclusively during the same, several times during the day our staff carries out personal hygiene procedures.